



Re-Opening Protocols

We'd like to take a moment to say **THANK YOU**, to all our visitors for your loyalty, support and understanding as we all work through the current unique situation. From the entire Lone Buffalo team, our top priority remains ensuring the best customer experience – including the health and safety of our members, guests and staff.

Lone Buffalo Vineyards has implemented the following protocols:

- A “conceirge” is stationed at the entrance to greet customers, explain protocols and manage seating and service.
- Outdoor Seating, Tasting Room & Annex seating have been re-configured for groups of 2-6, 6 feet apart.
- We have designated and expanded outdoor areas for seated enjoyment:
 - **The Prairie** - *Immediately Out Front of the Tasting Room for Picnics & Seated Tastings (Full Service, no groups larger than 6)*
 - **Gringo Gulch** – *Front Vineyard Area for Picnicking (Self-Service, no groups larger than 6)*
 - **The Great Plains** - *“way out west” Side Vineyard Area for Tailgating & Picnics (Self-Service, no groups larger than 6)*
- We have opened an indoor/outdoor pass-through Service Window for ordering from Self Service areas.
- Seating inside is limited and we have added social distancing markers at the tasting bar area. Indoor preference is given to Members and Seniors (by reservation).
- We've increased our high standards of cleanliness using certified sanitization products and staff is performing additional cleaning focused on high-touch areas.
- Our Team Members will be wearing face coverings.
- Tablets, tables and other high touch areas will be cleaned after each use. Glassware is washed in a high-heat commercial dishwasher. We try to clean the Bathroom Area every 30 minutes.
- No buses or limos will be allowed with more than 6 people.

We will keep you posted on further changes as necessary and update our website on how we're keeping our Tasting Room and Winery clean and our guests and employees safe as we re-open.

Again, thank you for your continued loyalty and support. We want you to continue to enjoy the Lone Buffalo experience & wines!

Phil, Jill & Jocelyn Maddux, Lone Buffalo Vineyards